

POLICY MANAGEMENT COMPANY: CARRIER PREMIUM INFORMATION



This document provides the carrier information instructions for life insurance policy premium payments. Please refer to premium notices provided by individual carriers with questions about payment information specific to each policy. Carrier premium bills and notices typically include the premium payment address information specific to your policy.

NOTE: Include the policy number and policy owner name on all premium payments.

Carrier	Regular Mail	Overnight	Online Payment Option	Phone Payment Option	Annual EFT/ACH Option	Email/Text Premium Reminders
Banner 800-638-8428	All Policies: Banner Life Insurance P.O. Box 71226 Charlotte NC 28272-1226	All Policies: 3275 Bennett Creek Avenue Frederick MD, 21704	Yes	Yes	Yes	Yes
Brighthouse 800-882-1292	All Policies: Due to the variability of payment information for each product, contact the carrier directly for information specific to the policy.					
Equitable 800-777-6510	All Policies: Equitable P.O. Box 1047 Charlotte, NC 28201-1047	All Policies: Equitable National Operations Center 8501 IBM Drive Suite 150 Charlotte, NC 28262	Yes	Yes	No	No
Genworth 888-325-5433	Genworth Life an Annuity Insurance Company: P.O. Box 740118 Cincinnati, OH 45274 Genworth Life Insurance Company: P.O. Box 630231 Cincinnati, OH 45263 Genworth Life Insurance Company of New York: P.O. Box 630592 Cincinnati, OH 45263 Genworth Life and Annuity Insurance Company(LifeComm): P.O. Box 630178 Cincinnati, OH 45263	All Policies: Life Insurance Customer Service 3100 Albert Lankford Dr Lynchburg, VA 24501	Yes	Yes	Yes	Yes
John Hancock 888-887-1576	All Policies: John Hancock Insurance Services Life Post Issue PO Box 55979 Boston MA 02205-55979	All Policies: John Hancock Insurance Services Life Post Issue 410 University Avenue Suite 55979 Westwood MA 02090	Yes	Yes	Yes	Yes
Lincoln 800-487-1485	All Policies: Lincoln Financial Group PO Box 21008 Greensboro, NC 27420-1008	All Policies: Lincoln Financial Group 100 North Greene Street Greensboro, NC 27401	Term Only	Yes	Yes	Yes

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Mass Mutual 800-272-2216	All Policies: Mass Mutual P.O. Box 371368 Pittsburgh, PA 15250-7368	All Policies: Mass Mutual Attention Lock Box 371368 500 Ross St. 154-0470 Pittsburgh, PA 15262-0001	Yes	Yes	Yes	Yes
MetLife 877-638-0411	All Policies: Due to the variability of payment information for each product, contact the carrier directly for information specific to the policy.					
Minnesota Life 800-643-5728	All Policies (With payment Coupon): P.O. Box 776951 Chicago, IL 60677-6951 All Policies: 400 Robert Steet North St. Paul, MN 55101-2098	All Policies: 400 Robert Steet North St. Paul, MN 55101-2098	Yes	Yes	Yes	No
Nationwide 800-547-7548	Fixed Policies: Nationwide Financial P.O. Box 182835 Columbus, OH 43218 VUL Policies: Nationwide Financial-Life Operations P.O. Box 182150 Columbus, OH 43218-2150	All Policies: Life Insurance Nationwide Insurance 1-LC-D4 1 Nationwide Plaza Columbus, OH 43215-2239	Limited	Yes	Yes	Yes
Pacific Life 800-800-7681	All Policies: Pacific Life Insurance Company P.O. Box 2030 Omaha, NE 68103-2030 Policies With "2L" Prefix: Pacific Life Insurance Company - Lynchburg Operations P.O. Box 2873 Omaha, NE 68103-2873	All Policies: Pacific Life Insurance Company 6750 Mercy Rd 5th Floor Omaha, NE 68106 Policies With "2L" Prefix: Pacific Life Insurance Company - Lynchburg Operations 6750 Mercy Rd, Suite B Omaha, NE 68106	Yes	Yes	Yes	No
Penn Mutual 800-873-7654	All Policies: The Penn Mutual Life Insurance Company Payment Processing Center PO Box 7460 Philadelphia, PA 19101-7460	All Policies: The Penn Mutual Life Insurance Company Payment Processing Center ATTN: Lock Box 7460 525 Fellowship Road Suite 330 Mt. Laurel, NJ 08054-3415	Yes	Yes	Yes	No
Principal 800-654-4278	All Policies: Principal Individual Life PO Box 10431 Des Moines Iowa, 50306-0431	All Policies: Pricipal 711 High Street IDPC-A1-N20 Des Moines, IA, 50392-4510	Yes	Yes	Yes	Yes

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Protective 800-866-9933	All Policies: Protective Life Insurance Company Customer Service PO Box 12687 Birmingham, AL 35202-6687	All Policies: Protective Life Insurance Company 2801 Hwy 280 S Birmingham, AL 35223	Yes	Yes	Yes	Yes
Prudential 800-782-5356	Term Essential, Term Elite, ROPT, and Other Policy Types Not Listed Below: P.O. Box 981503 Boston, MA 02298-1505 VUL, SVUL, VAL, AL, Flexguard: P.O. Box 981504 Boston, MA 02298-1505 UL, UL2, SUL, SIUL, IAUL, Founders Plus: P.O. Box 981505 Boston, MA 02298-1505	Term Essential, Term Elite, ROPT, and Other Policy Types Not Listed Below: FIS Lockbox Operations Doc 2 Attn: Prudential CID 6, P.O. Box 981503 10 Dan Rd Canton, MA 02021 VUL, SVUL, VAL, AL, Flexguard: FIS Lockbox Operations Doc 2 Attn: Prudential CID 7, P.O. Box 981504 10 Dan Rd Canton, MA 02021 UL, UL2, SUL, SIUL, IAUL, Founders Plus: FIS Lockbox Operations Doc 2 Attn: Prudential CID 8, P.O. Box 981505 10 Dan Rd Canton, MA 02021	Yes	Yes	Yes	No
VOYA 877-882-5050	All Policies: Customer Service P.O. Box 981332 Boston, MA 02298-1332	All Policies: Customer Service 10 Dan Road Dock 2 Canton, MA 02021	Yes	Yes	Yes	No